**SI V A J I G A G G A R A**

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SELF MOTIVATED LEADER MENTORING PROCESS ORIENTED HIGHLY COMMUNICATIVE RESULT DRIVEN ANALYTICAL SDLC PROJECT MANAGEMENT WATERFALL REQUIREMENT GATHERING WORKFLOW

MULTI TASKER CHECKING/SAVING ACCOUNTS DEPOSITS RETAIL LOANS DATA MIGRATION BUSINESS PROCESS

MODELING BSA/AML BASEL II

**Senior Project Manager**

Proven experience in Banking and Financial services Industry with hands on Data Migration, Direct Banking Application

Project Management and Solutions Design. Looking for a challenging position to meet Project goals through best practices of process.

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| **EDUCATIONAL QUALIFICATION** |  |
| **BACHELOR OF ENGINEERING Chemical Engineering** Birla Institute of Technology & Science, Pilani -India | 2004 |
| **MASTER OF SCIENCE Chemistry** Birla Institute of Technology & Science, Pilani -India | 2004 |
| **TECHNOLOGY PORTFOLIO** |  |

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|  | Programming languages | SQL, PL/SQL, C, HTML, UNIX shell scripting. |
|  | Databases | MS SQL Server 7.0/2000/2005/2008, Oracle 9i/10g/11g |
|  | Operating Systems | UNIX IBM-AIX,HP-UX, SUN- SOLARIS, Windows 98/2000/2003/2008, Windows XP/7, Windows NT, DOS |
|  | Tools | MS Project, MS Access, MS Visio |
|  | Web/Application Server | IBM WAS,PRAMATHI, JBOSS |
|  | Application Software | Quality Center, Cube+ (Internal), Firestone, CDCI Simulator, TOAD, iReport (Jasper), Crystal Reports, |
|  |  | APDM (Internal), Tech online (Internal), FDM (Internal), PMT (Internal), |

**REWARDS & RECOGNITIONS**

**Senior Software Engineer**

 Reduced the Cycle time of Fail over from 2 hours to 15 minutes which received Client accolades

 Received **GEM of the Quarter** for **Best Individual excellence** among the Implementation and support projects of Finacle.

**Project Manager**

 Features which are highlighted to be incorporated in APDM tool for better application of Patch deployment with minimum manual intervention were Highly Appreciated.

 Selected as one of the **best team** among 15 nominated teams.

 Received **Best Team Lead** Award.

 Received **Best Individual Excellence** Award

**Solutions Architect**

 Anchored responsibility of Work Flow module testing which is a back bone for Bank Process flow and received **Client**

**Appreciation**.

 Received **Best Individual Excellence** Award.

**CERTIFICATIONS**

 Completed BAI courses on US Regulations

 Infosys Execution Processes

 Infosys Project Management Elite – Lite

 Finacle Core Banking Technical Certified

 Finacle Core Banking Functional Certified

 Finacle e-banking Certified-Functional

 Finacle CRM technical/Functional Certified

**PROFESSIONAL EXPERIENCE (11 Years)**

**Business Analyst (8 years)**

 Extensive experience in hands on Data Analysis using SQL (Oracle, SQL Server) in Unix and Windows Environments.

 5+ years’ experience performing Requirements Gathering and writing Functional Specifications

 7+ years preparing Functional Specifications.

 6+ years’ experience in Data Analysis in Databases like Oracle

 Expert in SQL Query Writing to Identify Data issues in the expected results, prepare Mapping Documents.

 Helping Pre sales Team by providing Functional responses to RFP’s for prospective clients across the globe.

**Project Management (6+ years)**

 Experience of over 6 years in leading and managing large-scale technology Finacle projects.

 Experience managing teams of 20+ people.

 Proven experience in managing **Direct Banking Application Project SDLC.**

 Experienced in handling **Projects**, spanned in multiple time zones, distributed teams and varied stakeholders.

 Extensive experience working with the **PMO** on medium Programs with stakeholder size of around 200 in preparation of

Project plans.

 Served as the Primary day-to-day contact for Business Users at site, Technology Partners and Stakeholders

 Client and **Team Management**

 Rich Experience in **IT Project Lifecycle** including Program Development, Implementing **Project Management Processes**,

**Client Management, Risk Management** and **Process Driven Development**.

 Proven RCA record (identify root causes, outline resolution options, and take appropriate actions to resolve problems)

 Proficient in **Project Management activities** like **Project Planning**, **Estimation**, **Tracking, project execution, Risk analysis and Management, Client Management and Test Management activities like Testing Scope Identification, Effort Estimates, Test Planning, Defect Tracking and Closure activities**

**Solution Design (4 years)**

 Experience Implementing **Finacle**

 Experience in **Business Process Modeling,** Solution Design.

 Performed Solution Lead tasks, Project Estimation based on **PMO** standards, HLD/LLD reviews, **and Use Case** reviews.

**Banking (11 years)**

 Excellent knowledge of **Retail Banking(Loans/Deposits/Saving accounts),** AML guidelines and **Bank Secrecy Act** (BSA),

**CCAR**

 Strong working knowledge of **Banking Sectors** that includes **Retail** markets.

 Experienced in developing **Comprehensive Solutions** liaising with **Compliance** and Development teams.

 Experienced managing projects in the **Retail Lending Process** including Loan Origination System.

 Hands on Experience in implementing **Change Management** Standards using defect and deployment tracking.

 Rich experience in Finacle product-**Implementation, Requirements gathering, Solutioning, System integration testing** and

**Functional Testing**.

 Solid Working Knowledge in **Banking Transformations Project and Testing SDLC Lifecycl**e for more than 6 years

**PROFESSIONAL EXPERIENCE**

**DATA MIGRATION LEAD (SR. PROJECT MANAGER) DISCOVER BANK, USA APRIL 2014 - PRESENT**

 Perform Data Mapping between legacy and Finacle and ensure data integrity between source and Target.

 Interface with cross-matrix teams and establish communication channels for data gathering and troubleshooting of data quality issues

 Manage a team of 4 developers and 3 analysts to design a solution for migration of Transaction replay to Finacle.

 Create and establish a Reporting Framework including statistical and graphical components

 Prepare feasibility study analysis and presentations for client Management

**PROJECT MANAGER DISCOVER BANK, CHICAGO APR 2011 – MAR 2014**

 Project Manager for building a Loan servicing System for Discover and Deploying to entire USA.

 Business Analyst for performing requirements gathering to build a comprehensive solution

 Managed 2 PROD Environments, 3 UAT Environments, globally distributed teams.

 As Business Analyst, Responsible for requirements gathering, functional specifications, mapping documents and traceability matrices for Personal and Student Loan modules including Regulation E, Regulation V,BSA/AML.

 Created Business Requirement Documents and Data Quality Profiling Results Documents

 Solutioned a robust customer aggregation system by incorporating business rules for BSA/AML

 Solutioned and managed Development of Transactional Data for Transaction Monitoring for BSA/AML.

 For Finacle Deployment,

 One of Key responsible persons for building DEV, UAT, SIT Finacle Environments.

 Liaising between development teams in India & US to meet Product Application build, compliance and quality.

 Performed Mock Test Simulations to identify gaps and risks for **Deposits** phase go live.

 Responsible for establishing strong partnerships with regional IT project managers, global technology engineers and business representatives.

 Prepared a deployment plan by liaising with onsite managers. Achieved stakeholder buy-in for phase-1 deployment.

 Led the deployment initiative across several cross-functional teams and prepared fortnightly reports on the progress/risks identified.

 Resource Plan

 Project planning to identify resource availability and allocation on a project level.

 Implemented strategies for resource sharing, resource pooling.

**PROJECT MANAGER BANK IN A BOX, INTERNAL JUN 2010 – MAR 2011**

 Performed Requirements Gathering, Documentation, Data Analysis and Executive presentations

 Anchor/SPOC for Deposits and Branch Operations for Finacle version 10.4

 Preparation of process documents based on the review discussions with US market experts.

 Preparing Master requirement documents based on process documents.

 Mapping the master requirements to Finacle functionality and finalizing approaches for customizations.

 Lead a team of 25+

 Conducted Process Reviews and proposed changes in process.

**PROJECT MANAGER CFS, UK APR 2009 – JUN 2010**

 Anchored Direct Banking Application Testing Activities for Entire release.

 Defining the test strategy, Testing Scope and test project plan.

 Providing the effort estimation, test planning, Resource planning.

 Quality goal setting and scheduling the testing activities metric collection and analysis related to direct banking in align with

Project over all release.

 Monitoring effectiveness, coverage of testing across release.

 To develop top level test scenarios by taking part in requirement/design review during Requirement Analysis phase.

 Mentoring of Test analyst/Test engineer during test planning/testing phase ensuring the Implementation of Process improvement initiatives.

 Derived Innovative measures for optimizing the test cycle, Reduce DRR Defect Rejection Rate, and improve DDR Defect

Detection Rate, reduce defect slippage and ensure quality testing for the modules.

 Lead a team of 15

**SR. TEAM LEAD ARAB NATIONAL BANK, RIYADH NOV 2008 – MAR 2009**

 Preparation of High Level Test Scenarios and building the Test cases for the critical Interfaces (FINNONE and Pension

Systems) in ANB by understanding the Requirement documents.

 Lead the team of 8 for Testing and certifying the Interfaces.

 Highlighting the gaps in implementation/customization for Interfaces by daily Interaction with client/Implementation team to identify and close the gaps if any in implementation phase.

 Anchored Interface Testing by providing Reports for the Execution, Issue Tracking, Reviews Tracking, Manage Requirement

Traceability Matrix, Report MSI Module Stability Index

**TEAM LEAD DBS, SINGAPORE APR 2007 – NOV 2008**

 Finacle Integrator - API Testing, Interface Testing using the EJB, Web Services, XML/MQ Routes.

 Reports Infrastructure, Central console for report generation. Scheduling, Generation, Distribution of Product and Custom

Reports using Jasper Server and Crystal Server.

 FDM tool - Defining the installation methodology and deployment, and tuning for performance.

 APDM tool – Defining the patch deployment methodology.

 PEAS, Process Execution Analysis and Simulation, allow creating business workflows by allowing various Finacle Core activities to be chained, workflow will facilitate the bank to define, automate and execute various business processes in Finacle.

 Central Bancs Connect 24x7 – ATM / POS Simulator. Testing all cash transactions through ATM, and reconciliation of the

Transactions during End of Day Operations.

**SENIOR SOFTWARE ENGINEER DEUTSCHE BANK, SINGAPORE JUL 2005 – MAR 2007**

 Onsite point of contact for Finacle Application Team.

 Created and Implemented the Automation scripts for Fail Over mechanism (DR) for Finacle UBS.

 Automated, the Patch Deployment process for Finacle.

 Gave demos to the client senior management on new functionalities / enhancements.

 Lead a team of 4.

**SOFTWARE ENGINEER ZFS-UK, INFOSYS JUL 2004 – JUN 2005**

 Functional Testing of Term Deposits module. Tested Deposits Account Cycle, Interest Calculation.

 SSL - Enabling Security for the Finacle Services, SHA4 algorithm. Testing of the security enabled services, end to end, to ensure environment stability.

 Finacle Installation